

# MARCO KLEIN



My name is Marco, 35 years, living in Nuremberg, Germany. I am a passionate cook and musician who loves to experiment and going beyond the norm every now and then. Recipes and music sheets are important, but sometimes they just serve as guidelines. It's the improvisation that makes it exciting. Playing music and cooking both require a great deal of dedication, creativity, and often quick reactions. That sounds a bit like my job.

#dedication #creativity

I work as a (web) developer, project coordinator and resident expert in the operational business area in market research for more than 15 years now. Therefore, working in an international, fast paced environment always has been part of my daily business and as a result, I have become adept at reacting quickly and at short notice to new or altered requirements while maintaining the highest level of quality.

#ad hoc #quality

Some time ago, I turned into the technical team manager of the development team. Throughout this role, it has always been my aim to support and promote my colleagues, while being a member of the team at all times. In addition, I became a training officer in order to communicate my acquired knowledge, which has since become a passion.

#knowledge #teamwork

My personal development has always been a part of my nature, which is why I still actively seek out new opportunities and challenges. As a next step I intend to enhance my leadership and trainer skills. Therefore I am currently taking the course as a Bachelor Professional of Business and I will then obtain my trainer/instructor license.

#future #progress

On this website, I've summarized some more detailed information and facts about me in order to give you a better idea about my existing experience and capabilities.

#facts #skills

You have special requirements? Get in touch with me and I am confident that together we will find a way to meet your needs. Looking forward talking to you!

#motivated #hireme

Kind regards,

*Marco*

## EXPERIENCE

### GfK Senior IT Specialist Technical Team Manager

GfK SE | Datamanagement  
January 2018 - today

Utilization planning, mediation and expert assistance as representative of the department management and technical team manager of the development and coordination team.  
#utilization #teamwork

Improving quality and collaboration among intercultural teams by identifying difficulties and optimizing processes remote and on-site.  
#optimization #intercultural

Assistance in setting up a global quality management and customer feedback process, including developing the online feedback surveys with Qualtrics, HTML, CSS and JavaScript; process automations (software-internal and by connecting different applications via REST APIs); preparation and recoding of data with Python and Excel for further statistical analysis.  
#development #interfaces #automation

### GfK IT Specialist

GfK SE | Datamanagement  
January 2015 - December 2017

Costing and feasibility analyses for online survey projects. Coordination of international, internal and external service providers.  
#calculation #feasibility #coordination

Development of a global survey layout (HTML/CSS & JavaScript) according to CI/CD specifications and a scripting framework (JScript.NET) for online surveys in Confitmit.  
#development #corporatedesign #framework

Conduct trainings and workshops in German and English.  
#training #german #english

Evaluation and comparison of various survey software.  
#software #evaluation

Induction of new employees and continuous supervision of trainees as training officer.  
#knowledge #transfer #trainees

### GfK Junior IT Specialist

GfK SE | Datamanagement  
June 2011 - December 2014

Consulting for international, internal and external customers. Planning and implementation of complex customer-specific web projects (HTML/CSS, JavaScript, PHP & MySQL).  
#consulting #planning #development

Enhancements and administration of in-survey real time quality measurement scripts.  
#development #quality

### GfK Senior Assistant

GfK SE | IT Help Desk Services  
August 2009 - March 2010

First level support for GfK employees at IT Help Desk. Administration and maintenance of telephony and printing hardware.  
#support #helpdesk

Upkeeping and development of internal administration applications (HTML/CSS, JavaScript, PHP & MySQL).  
#development #administration

## PERSONAL STATEMENT

Throughout recent years, I have often received confirmation that you cannot achieve good results as an individual.

Only together we can drive innovation, build great products and grow as a team.

#teamwork #innovation #growth

## SKILLS

### Professional

Microsoft Office	100%
Adobe Photoshop	60%
HTML / CSS	100%
JavaScript (ES6+)	100%
Python	80%

Further tools & languages

Java, PHP, JScript.NET, C++, VB.NET, ASP.NET, SPSS, Confitmit, Dimensions, Qualtrics, AWS, Linux, JIRA, Confluence

### Personal

Committed	100%
Resolute	80%
Punctual	100%
Leadership	80%
Communicative	100%
Analytical	80%
Resilient	80%

### Language

German (Native)	100%
English	80%

## EDUCATION

### GfK B3 FÜRTH Apprenticeship

GfK SE | Ad Hoc Services & B3 Fürth  
September 2006 - July 2009

Training as IT Specialist for Application Development.  
#apprentice #development

### PHR Student

Peter-Henlein-Realschule  
September 1999 - July 2005

General Certificate of Secondary Education.  
#school #gcse

## QUOTE



The only thing to do with good advice is to pass it on. It is never of any use to oneself.

Oscar Wilde



## ACHIEVEMENTS

### Scrum Product Owner™ (PSPO I)

September 2021

### Bachelor Professional Of Business (CCI)

approx. 2024

### Trainer/Instructor (AEVO)

approx. 2024

## INTERESTS

Music  
#piano #guitar #improvisation

Cooking  
#experiment #allcuisines

TTRPG  
#roleplay #dnd

Reading  
#philosophy #worldliterature